

**Number of Online Services Transactions Bera District Council January 2013
until December 2013**

MONTH	TOTAL BY TYPE OF ONLINE TRANSACTIONS		TOTAL
	PUBLIC COMPLAINTS	CIMB Clicks (Assessment Tax and Stall Rental Payment)	
January	6	5	11
%	55	45	100
February	1	11	12
%	8	92	100
March	3	4	7
%	43	57	100
April	3	5	8
%	38	62	100
May	4	3	7
%	57	43	100
June	1	0	1
%	100	0	100
July	0	8	8
%	0	100	100
August	1	5	6
%	17	83	100
September	2	0	2
%	100	0	100
October	1	3	4
%	25	75	100
November	2	4	6
%	33	67	100
December	2	1	3
%	67	33	100